



St. Jude's Anglican Home
A legacy of caring since 1948

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March 19, 2020

Dear Families,

You may have heard in the news that another care home has had a case of COVID-19. I want to reassure you that at this time St. Jude's remains infection free and we continue to work hard to protect the Residents in our keep. Vancouver Coastal Health and BCCDC have many contingencies in place and have been informing us daily on the precautions we need to take to best minimize our risk of developing COVID-19 here.

I am writing today to provide you with information on how to contact St. Jude's if you wish to speak with a nurse about your loved one or set up a time to speak directly to your loved one.

Currently, we are using our nursing phone and fax lines significantly more to provide some of our medical services remotely. In addition, our staff are extra busy with the additional tasks that need to be done during this time. For these reasons, we ask that you email us to arrange a convenient time to talk with a Nurse or to arrange a time when your loved one can get assistance to phone you directly.

- If your loved one lives on Main Floor, please email NurseM@stjudes.ca
- If your loved one lives on SCU, please email NurseS@stjudes.ca

As always, if your loved one has had a medical incident or issue, we will contact you directly.

Thanks in advance for using this method of contact and for your patience, as we work to accommodate all the varying demands required of our staff and systems at this time.

Sincerely,

Jill van der Linden
Executive Director
